

## The questionnaire

Short name of the survey: **User Satisfaction Survey 2016 – case of the ADP**

Number of questions: 34

Active from: 13.04.2016

Active until: 26.04.2016

Tool: 1KA, web survey

Organization: Arhiv družboslovnih podatkov - ADP (Social Science Data Archives)

Study ID: **ADP - IDNo: ADPUSE16**

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### About the Social Science Data Archives services (ADP)

S1: How often have you used the **research data and materials** of the ADP? Please choose the most appropriate answer.

- 1) more than 10-times a year
- 2) 6–10-times a year
- 3) 1–5-times a year
- 4) once every 2 years or less frequent
- 5) can't say

S2: How often have you used the **services provided by the ADP** (workshops, blog, e-news)? Please choose the most appropriate answer.

- 1) more than 10-times a year
- 2) 6–10-times a year
- 3) 1–5-times a year
- 4) once every 2 years or less frequent
- 5) cannot say

S3: For which purpose have you used/are you planning to use the research data and/or services, provided by the ADP?

*It is possible to choose multiple answers.*

- 1) a course paper or an exercise
- 2) a graduate or master's thesis
- 3) a PhD thesis
- 4) a research project
- 5) for preparation for a lecture
- 6) for preparation of a scientific or research work (scientific article, presentation for a conference, monograph)
- 7) for commercial purposes
- 8) other purposes, please state: \_\_\_\_\_

S4: Please state how you used the acquired research data or materials.

*It is possible to choose multiple answers.*

- 1) A simple data analysis (usage of the summary data, two-way or multidimensional tabulations).
- 2) A complex data analysis (multivariate analysis, longitudinal analysis).
- 3) Preparation of a research questionnaire.
- 4) Other reasons, please state: \_\_\_\_\_

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S5: Please indicate the research data and materials of the ADP that you have already used.

	I have used them before	I have not used them before, but I plan to use them in the future	I have not used them before and I do not plan to use them in the future	Don't know
a) Slovenian research data	1	2	3	9
b) International research data	1	2	3	9
c) Other (questionnaires, coding frame)	1	2	3	9

S6. Which types of support, offered by the ADP, have you used in the past?

	I have used it before	I have not used it before, but I plan to use it in the future	I have not used it before and I do not plan to use it in the future	Don't know
d) Support in searching for data and materials.	1	2	3	9
e) Data analysis support.	1	2	3	9
f) Support in data management planning.	1	2	3	9
g) Support in carrying out the research.	1	2	3	9
h) Support in preparing the description of the study for the purpose of depositing the research data at the ADP.	1	2	3	9

S7. The ADP uses multiple media channels to reach its users. Which of the following do you follow?

	I follow it	I do not follow it, but I plan to follow it in the future	I do not follow it and I do not plan to follow it in the future	Don't know
i) The ADP website	1	2	3	9
j) The ADP blog	1	2	3	9
k) The ADP e-news	1	2	3	9
l) Twitter or Facebook	1	2	3	9
m) SlideShare	1	2	3	9

S8. Please mark the workshops of the ADP that you have participated in.

	I have attended it already.	I have not attended it yet, but I plan to attend it in the future.	I have not attended it and I do not plan to attend it in the future.	Don't know
n) Workshop on accessing and using research data	1	2	3	9
o) Workshop on depositing research data	1	2	3	9
p) Workshop on research data management	1	2	3	9

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**Condition:**

Please complete the following question only if you chose the answer »I have used them before« at least once in S5.

S9: Please rate your satisfaction with the use of research data and materials, accessible in the ADP.

	Very dissatisfied	2	3	4	Very satisfied	Can't rate it
a) Slovenian research data	1	2	3	4	5	9
b) International research data	1	2	3	4	5	9
c) Other materials (questionnaires, coding frame)	1	2	3	4	5	9

**Condition:**

Please complete the following question only, if you chose the answer »I have used it before« at least once in S6.

S10: Please rate your satisfaction with the types of support you have used.

	Very dissatisfied	2	3	4	Very satisfied	Can't rate it
d) Support in searching for data and materials.	1	2	3	4	5	9
e) Data analysis support.	1	2	3	4	5	9
f) Support in data management planning.	1	2	3	4	5	9
g) Support in carrying out the research.	1	2	3	4	5	9
h) Support in preparing the description of the research for the purpose of depositing the research data at the ADP	1	2	3	4	5	9

**CONDITION:**

Please complete the following question only if you chose the answer »I access it« at least once in S7.

S11. Please rate your satisfaction with the media channels of the ADP that you are following.

	Very dissatisfied	2	3	4	Very satisfied	Can't rate it
i) The ADP website	1	2	3	4	5	9
j) The ADP blog	1	2	3	4	5	9
k) The ADP e-news	1	2	3	4	5	9
l) Twitter or Facebook	1	2	3	4	5	9
m) SlideShare	1	2	3	4	5	9

**CONDITION:**

Please complete the following question only, if you chose the answer »I have participated in it already« at least once in S8.

S12. Please rate your satisfaction with the workshops of the ADP that you have participated in.

	Very dissatisfied	2	3	4	Very satisfied	Can't rate it
n) Workshop on accessing and using of research data	1	2	3	4	5	9
o) Workshop on the depositing of research data	1	2	3	4	5	9
p) Workshop on research data management.	1	2	3	4	5	9

S13. What services do you miss in the ADP? Please state them:

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### Satisfaction with the work of the Social Science Data Archives

Z1. We are interested in your evaluation of the work and services, offered by the ADP. To what extent do you agree or disagree with the following statements?

	Strongly disagree	2	3	4	Strongly agree	Cannot rate it
a) I usually quickly find the materials and research data in the ADP.	1	2	3	4	5	9
b) The studies in the ADP are available quickly enough after the end of the research project.	1	2	3	4	5	9
c) The studies, preserved in the ADP, thematically fit my research interests.	1	2	3	4	5	9
d) The research data files I use from the ADP meet my needs and expectations.	1	2	3	4	5	9
e) The quality of the descriptions of the studies in the ADP is suitable for my needs.	1	2	3	4	5	9
f) The descriptions of the studies contain all key information (keywords, topics, abstracts etc.).	1	2	3	4	5	9
g) The methodological descriptions contain all key information (population, sample, type of data collection).	1	2	3	4	5	9

Z2. Please state to which extent you agree or disagree with the following statements.

	Strongly disagree	2	3	4	Strongly agree	Cannot rate it
a) I find it important to have immediate access to the research data after the end of the research project.	1	2	3	4	5	9
b) I find it important that the data files have adequate coding, i. e. with the names of the variables and the answers.	1	2	3	4	5	9
c) I find it important that the data files are adequately checked and processed, i. e. marking of missing or illogical values.	1	2	3	4	5	9
d) I find it important to have access to key information about the study, i. e. to the keywords, topics and the abstract.	1	2	3	4	5	9
e) I find it important to have access to information on the study's methodology, i. e. the population, the sample, the strategy of data collection.	1	2	3	4	5	9

Z3. Please state to which extent you agree or disagree with the following statements.

	Strongly disagree	2	3	4	Strongly agree	Cannot rate it
a) The ADP quickly replies to users' inquiries.	1	2	3	4	5	9
b) The ADP provides quality answers to users' questions.	1	2	3	4	5	9
c) I have received the username and the password for access to the research data (the registration process) in an reasonable time.	1	2	3	4	5	9
d) I see the ADP as a trustworthy institution.	1	2	3	4	5	9
e) The ADP efficiently informs me about their current activities and events.	1	2	3	4	5	9
f) The materials and services of ADP that I have used, have been helpful in my work/studies.	1	2	3	4	5	9
g) The use of the ADP's data helps me search for new ideas and gain new knowledge.	1	2	3	4	5	9
h) I think that the ADP contributes to the development of the Slovenian science.	1	2	3	4	5	9

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Z4. How would you rate the overall quality of research data, accessible through the ADP?

Very dissatisfied	Somewhat Dissatisfied	Neither dissatisfied nor satisfied	Somewhat satisfied	Very satisfied	Cannot rate it
1	2	3	4	5	9

Z5. How would you rate the overall quality of the services, provided by the ADP?

Very dissatisfied	Somewhat Dissatisfied	Neither dissatisfied nor satisfied	Somewhat satisfied	Very satisfied	cannot rate it
1	2	3	4	5	9

Z6. What suggestions do you have to improve the work of the ADP?

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### Personal research work

L1. Please choose the types of data you most commonly use in your work/studies. Consider also data acquired outside of the ADP.

*It is possible to choose multiple answers.*

- 1) Survey data
- 2) Data from interviews
- 3) Data from focus groups
- 4) Data from administrative sources
- 5) Textual data
- 6) Other sources, please state: \_\_\_\_\_

L2. Which tools do you most commonly use in your data analysis?

*It is possible to choose multiple answers*

- 1) SPSS
- 2) SAS
- 3) Stata
- 4) R
- 5) Excel
- 6) Nesstar
- 7) Atlas.ti
- 8) NVivo
- 9) Other: \_\_\_\_\_

L3. How would you rate your skills and experience in statistics? (This also includes the ability to manage and handle statistical information in a scientifically adequate manner.)

- 1) Beginner
- 2) Some skills/experience
- 3) Intermediate skills/experience
- 4) Lots of skills/experience
- 5) Advanced user

L4. Do your work assignments include scientific research (including Ph.D. students)?

- 1) YES
- 2) NO

**Please complete the following question only, if you answered the L4 with »YES«**

L5. What percentage of the time that you have spent on research in the past 12 months was used for dealing with research data (data creation and collection, data analysis etc.): \_\_\_\_\_ %

L6. The ADP is financed by public funds. Imagine the following situation: the government cuts down ADP's financing. Consequently, ADP's services are reduced in quality and made less accessible.

How would it affect your work/studies, if you would not be able to use the research data and services, provided by the ADP?

- 1 – no influence at all
- 2 – no influence
- 3 – some influence
- 4 – great influence
- 5 – don't know

**Demographics:**

D1. Gender:

- 1 - male
- 2 - female

D2. In what year were you born? Please choose your year of birth from the following menu.

»MENU WITH THE OPTION OF CHOICE BETWEEN YEARS 1900–2002«

D3. Please choose the status that best describes you as a user of the ADP's data and service:

- 1 – an undergraduate student
- 2 – a postgraduate student
- 3 – a researcher, employed by an educational institution
- 4 – a member of the teaching staff, employed by an educational institution
- 5 – a high school student
- 6 – an employee of a high school
- 7 – an employee of an NGO
- 8 – an employee of a government agency
- 9 – an employee or volunteer of another non-profit organization
- 10 – an employee of a commercial company or organization
- 11 – other: \_\_\_\_\_

D4. Where did you first hear about the ADP?

- 1 – from a mentor or a member of the teaching staff at the university
- 2 – in the library
- 3 – on the Internet
- 4 – on the website of the Faculty of Social Sciences
- 5 – from a friend, acquaintance, colleague
- 6 – in the repository (Repository of the University of Ljubljana, Open Science Slovenia, Zenodo etc.)
- 7 – other: \_\_\_\_\_



You have successfully completed the questionnaire.

We would like to thank you for your cooperation.

We wish you a pleasant day.

The ADP team.